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Job vacancies

Part-time Thermal Imaging Heatview Surveyors – (with free training) based in:

- **Gordano**
- **Farrington Gurney**
- **Bath**
- **Bristol**

August 2022

To conduct thermal imaging surveys of the interior of homes

Hours - Part-time, including some weekends and evenings

Contract - Self-employed

Salary/Hourly Rate £17 per hour

This is an opportunity to have a really worthwhile part-time job helping to combat climate disruption and fuel poverty.

Here at First Thermal delivered by Cold Homes Energy Efficiency Survey Experts (CHEESE), we have big ambitions, and our primary purpose is to help our customers to keep warm, save money, and to save the planet. We pride ourselves on exceptional service.

Commencing with an online course on the 24th of September to be completed within 4 weeks and in-person training over the weekend of October 22nd & 23rd 2022 in Bristol. This opportunity begins with free training to a CPD standard in our unique method of thermal surveying. We are offering part-time work, according to your availability, daytime, evenings, and weekends until the end of Mid May 2023 (with two week's leave over Christmas/New Year). There may be an opportunity to continue the work during the following cold season (October 2023 – Mid May 2024). Due to the availability of

customers and the nature of our surveys, ideally, surveyors will be able to commit time to working some evenings and weekends. Due to the resources required to provide free training and the need to offer high availability of surveys to customers, desirable for you to commit to an average of at least four surveys per week, lasting about 3 hours.

Once trained and signed off as competent, pay equates to around £17.50/hour. Depending on the size of the house surveys take from 2.5 to 4 hours, and payment per survey is from £50 to £67.50. This includes responsibility for a follow-up call for data after about one month. Employment is on a freelance contract with payment made against your invoice. In addition, mileage is paid at 45p per mile, 5 miles away from your home.

First Thermal's success is down to its people, and we are looking for talented, passionate people to join our growing team. You'll be working in a supportive environment where we encourage our staff to develop alongside the business.

In return, we are looking for people who are self-motivated project surveyors who share our values. You'll need to be flexible to deal with ever-changing demands, approachable, and have the ability to think on your feet.

Key Responsibilities

- To work as instructed and to a schedule agreed with the CHEESE Project Manager and the CEO & MD of CHEESE.
- Contact and liaise with customers, providing excellent customer service.
- Conduct thermal surveys of the interior of homes with diligence, tact, and sensitivity; recording vision, sound, and photos.
- Reporting on energy loss revealed and providing suggestions about how to remedy it with the customer and help on where to obtain advice.
- Logging results of surveys of homes on the database and supplying a copy to the customer.
- Taking responsibility for care and maintenance of survey equipment (supplied for free).
- Assist in training sessions for other Heatview® surveyors.
- Help to maintain relationships with energy-related NGOs e.g. Bristol Energy Network, Centre for Sustainable Energy, Citizens Advice, etc.
- Assist with publicity and events to obtain customers.
- Seek further customers through personal contacts etc.

Skills and experience

Essential:

- First-class English language; written and spoken.

- Well organised, attention to detail.
- Competent IT skills, e.g. Word, Excel, Google Docs, Internet.
- Outgoing, friendly personality, combining tact and persistence with a 'can do' attitude.
- Able to work some evenings and weekends.

Desirable:

- Proven interest in sustainability and energy use.
- Experience in the not-for-profit sector.
- Driving license and access to a vehicle.

You are required to hold an up-to-date and portable Enhanced Disclosure and Barring Service (DBS) check.

To apply, please email your cover letter and CV to allison.cawley@first-thermal.co.uk
In your covering letter, you should detail your skills and abilities with reference to the job description above. Please submit your application by 5 pm on the 9th of September.

Candidates will be shortlisted by the close of play on the 13th of September The interview will take place on the 16th of September in Bristol.

If you'd like further information about the job, please also email allison.cawley@first-thermal.co.uk or call Allison on **07496 334994**

Legal right to work

Before applying for this post, you must have a legal right to work in the UK.

PLEASE NOTE: Please note we will not accept applications from agencies